



Injured Worker Protocol

If Life or Limb threatening, call 911

If other, then please follow the procedure as outlined:

Step 1. Report the injury to your Supervisor.

Call TriageNow at 1-855-347-1117

Step 2. A registered Nurse will gather information about the injured employee and then triage the injury.

Step 3. RN will give instructions for care on site or refer you to a clinic for advanced care.

Step 4. All Incident Reports are due to Safety@tngretail.com immediately, and are past due after 24 hours of incident.

Keep in mind:

- Call for any accident, regardless of the extent of injury.
- Call TriageNow back if you have questions or concerns about the injury (four calls total are allowed for any one injury).
- Follow care advice given promptly to ensure best medical outcome.
- You and your Division will be notified of all updates in writing from HR.
- TNG and 3rd party workers use their companies' safety instruction; RMSI Incident Reports must still be turned into HR.